



Introducing EFU Hemayah Takaful Mukammal Sehat Plan, your reliable partner in health and financial safety.

With rising medical costs and the uncertainty of health challenges, having the right protection can make all the difference. EFU Hemayah Takaful Mukammal Sehat Plan gives you the confidence that no matter when or where a health emergency strikes, you'll have the financial support to access the best possible care without delay. From routine treatments to major procedures, this plan is built to safeguard both your health and your savings, so you can focus on recovery rather than expenses.




## What is Takaful?

Takaful is a Shariah compliant way of safeguarding yourself and your family in unforeseen circumstances. Individuals in the community come together for a common purpose and contribute into Waqf Fund operated by a Takaful Operator to protect themselves against future financial losses. A Family Takaful Plan assists participants to share their risk on the basis of cooperation, brotherhood, mutuality and solidarity for a common good.

## EFU Hemayah Takaful Mukammal Sehat Plan

Designed to offer flexibility and value, Mukammal Sehat comes in two variants so you can choose the option that best suits your needs:

 **Personal Shield:** Separate coverage for each family member.

 **Family Shield:** A discounted pooled limit shared across family members for cost-efficient, comprehensive protection.

## WHY HEALTH COVERAGE MATTERS?

**Because life is unpredictable and so are medical bills.**

**Imagine this:** your child suddenly develops a high fever late at night. You rush to the hospital. The diagnosis? Dengue. A few days of hospitalization, lab tests, medicines and before you know it, you're holding a hospital bill that wipes out your emergency savings.

With EFU Hemayah Takaful Mukammal Sehat Plan, you don't have to scramble to arrange cash or delay treatment due to cost concerns.



You get access to quality hospitals in EFU Hemayah Takaful's panel network.



No upfront cash payment is required. It covers your eligible hospital expenses within the selected plan limit through cashless hospitalization.



**You focus on what matters most:** Get better or help your loved one recover.

Unfortunately, this isn't rare anymore. Paying one small contribution is easier than paying a big hospital bill overnight

With rising healthcare costs, even a minor illness can lead to unexpected expenses and if it's something more serious like, a cardiac event, or an accident, the financial burden can be devastating, especially when it stretches into weeks of hospitalization or critical care.

## THE REALITY CHECK



Every 2nd man and every 3rd woman is at risk of developing **cancer** during their lifetime.



Seasonal outbreaks like **dengue, viral flu,** and **COVID-19** variants are affecting thousands each year.



1 in every 9 adults is at risk of developing chronic **kidney disease**, often requiring dialysis or long-term treatment.

These aren't just statistics. These are real people, colleagues, neighbours and loved ones, facing real challenges. In today's time, even a small medical procedure can cost a fortune. Medical expenses have risen sharply, and treatments that were once manageable are now out of reach for many.

For example, an angioplasty alone can cost around PKR 450,000 and that's just one procedure. Cancer treatment, major surgeries and ICU stays can easily run into several higher costs, putting immense pressure on personal savings. This is why having health coverage is necessity.

So, what can you do to protect yourself and your family?

## WHAT DOES EFU HEMAYAH TAKAFUL MUKAMMAL SEHAT PLAN OFFER YOU?



**This plan offers health coverage for you, your spouse, children, and parents. Anyone between the age of 3 months to 64 years is eligible to enroll and coverage can continue up to the age of 80 years.**

## ROOM ENTITLEMENT & ANNUAL LIMITS:

You can choose from General, Semi-Private, or Private room options, each paired with corresponding annual coverage limits of Rs. 100,000, Rs. 250,000, Rs. 500,000, Rs. 750,000 or Rs. 1,000,000 allowing you to select the plan that best suits your healthcare needs and budget.

## HOSPITALIZATION

The membership pays for in-patient hospitalization expenses such as:

- Room as per Entitlement
- General Nursing services, etc
- ICU/CCU charges
- Physician/Specialist/Surgeon Fee
- Medicines and Lab Tests
- Operaton/Anesthetist Charges
- Oxygen & Blood Supplies



### ADDITIONAL LIMITS FOR ACCIDENTAL HOSPITALIZATION:

If your annual coverage limit ends due to accidental hospitalization, you will receive an extra limit (as per your selected plan) to continue treatment. This additional amount is only available in case of accidents mentioned in the benefit table under the 'Accidental Hospitalization'



### DAY CARE TREATMENT:

In addition to in-patient hospitalization, the Plan provides coverage for specific Day Care procedures medical or surgical treatments that require hospital admission but do not involve an overnight stay. These procedures include Angiography, Endoscopies, Cataract Surgery, Dialysis & Chemotherapy etc and other surgeries or diagnostic treatments.



### SPECIALIZED INVESTIGATIONS

The Plan covers five essential and high-cost out-patient diagnostic tests even if hospitalization is not required. These include:



MRI



CT SCAN



THALLIUM SCAN



PET SCAN



ECHO

This benefit ensures timely diagnosis through advanced testing, giving you added peace of mind and financial relief.



## MISCELLANEOUS EXPENSES

In addition to core benefits, the Plan also provides several valuable supplementary covers to support you during emergencies. These include:

- Local Ambulance Charges
- Emergency Evacuation Services
- Emergency Dental Treatment (for pain relief)
- Access to 24/7 Medical Assistance Helpline
- Second Medical Opinion mHealth (Optional)



## PRE & POST-HOSPITALIZATION BENEFITS

The Plan extends coverage beyond hospitalization by including related outpatient expenses:

- **Pre-Hospitalization Benefit:** Outpatient costs such as doctor consultations, medicines, and diagnostic tests are covered if they result in a covered in-patient hospitalization within the next 30 days.
- **Post-Hospitalization Benefit:** Similar outpatient expenses are also covered for up to 30 days after discharge from a covered in-patient hospitalization.



## EMERGENCY ACCIDENTAL OUT-PATIENT TREATMENT:

If you have an accident and need urgent medical care like stitches, a wound dressing, tetanus injections or an X-ray but you are not admitted to the hospital, the cost of that treatment is covered under this benefit within 48 hours. This includes treatment received in the emergency room (ER) or OPD right after an accident.



## EMERGENCY INTERNATIONAL COVERAGE

The membership pays for expenses incurred on Emergency Treatment outside Pakistan subject to certain terms and conditions.

## PRE-EXISTING CONDITIONS COVERAGE

Good news! Pre-existing medical conditions are covered under this health plan.

A pre-existing condition includes any illness, injury, symptom, or health issue (whether diagnosed, treated, or not) that existed before applying for the coverage even if no medical advice was sought.

The following conditions apply:

- In the 1st membership year, 25% of the Annual Limit of pre-existing condition expenses are covered
- In the 2nd year, this increases to 50% of the Annual Limit
- From the 3rd year onward, you enjoy 100% coverage of the Annual Limit





mHealth

## mHEALTH (OPTIONAL)

With our mHealth facility, you can easily consult with qualified doctors online no hospital visit needed. It's a convenient, fast, and hassle-free way to get medical advice from the comfort of your home.



## MATERNITY BENEFITS (OPTIONAL)

Maternity coverage is available for women aged 18 to 45 years, after a 9-month waiting period. This benefit applies only if both husband and wife are enrolled in the hospitalization plan. The optional maternity rider covers expenses for both normal delivery and caesarean section



## TABLE OF BENEFITS :



| Features  | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|---|---|---|---------|----------|-----------|
| In-patient Hospitalization benefit                            | 100,000   | 250,000   | 500,000 | 750,000  | 1,000,000 |
| Room Type   | General Ward  | Semi Private  | Private | Private  | Private   |
| Day Care Procedures   |   |   | Covered |          |           |
| Specialized Investigations                                    | MRI, CT Scan, Thallium Scan, PET Scan and ECHO  |   |         |          |           |
| Additional Limit (in case of Hospitalization due to Accident) | 25,000  | 50,000  | 100,000 | 150,000  | 200,000   |
| Emergency Evacuation (Sub Limit)                              | 0   | 25,000  | 35,000  | 50,000   | 65,000    |
| Pre & Post Hospitalization Expenses                           |   |   | 30 days |          |           |
| Emergency International Coverage                              |   | Covered (subject to the availability of basic annual limit)                                   |         |          |           |
| Emergency Local Ambulance (Sub Limit)                         | 1,500   | 2,500   | 3,500   | 5,500    | 7,500     |
| Inadmissible Conditions                                       |   | Cancer, HIV AIDS  |         |          |           |
| Exclusions  | Standard exclusions apply as mentioned below  |   |         |          |           |
| Online Doctor Consultation/Online OPD(Optional)               |   |   | mHealth |          |           |
| Pre-existing conditions covered                               |   | 1st year 25% of Annual Limit<br>2nd year 50% of Annual Limit<br>3rd year 100% of Annual Limit |         |          |           |
| No Claim Bonus  | Additional Percentage of hospitalization limit after 2 years of renewals (subject to no claims)<br>10% of the Hospitalization Limit |   |         |          |           |

### Benefits of Maternity (Optional)

| Coverage                                   | Bronze  | Silver  | Gold    | Platinum | Titanium |
|--|---------|---------|---------|----------|----------|
| Normal Delivery                            | 50,000  | 125,000 | 250,000 | 375,000  | 500,000  |
| Complicated/Assisted Delivery or C-Section | 100,000 | 175,000 | 325,000 | 500,000  | 650,000  |
| Contribution Rates                         | 18,800  | 28,600  | 35,600  | 41,600   | 45,400   |

### mHealth (Optional)

| Coverage   | Bronze | Silver | Gold | Platinum | Titanium |
|--|--------|--------|------|----------|----------|
| Online Doctor Consultation/Online OPD (Optional) | 240    | 240    | 240  | 240      | 240      |

## PERSONAL SHIELD



Choose from five flexible plans designed to match your health needs. Each family member gets individual coverage and the contribution is calculated based on the age of the main member and dependents under your selected plan.

| Age (Next Birthday)  | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|----------------------|---------|---------|---------|----------|-----------|
| Annual Limits        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 03 Months - 18 Years | 7,100   | 13,100  | 23,300  | 24,400   | 25,600    |
| 19 - 29              | 6,300   | 9,800   | 19,400  | 20,200   | 21,300    |
| 30 - 39              | 7,500   | 12,300  | 20,600  | 21,700   | 22,700    |
| 40 - 49              | 8,300   | 14,400  | 24,400  | 25,600   | 26,900    |
| 50 - 54              | 9,400   | 15,200  | 26,000  | 27,300   | 28,500    |
| 55 - 59              | 11,000  | 20,000  | 30,000  | 31,300   | 32,900    |
| 60 - 64              | 12,900  | 23,100  | 39,400  | 41,000   | 43,100    |
| 65 - 69              | 14,200  | 25,400  | 43,300  | 45,200   | 47,500    |
| 70 - 80              | 15,600  | 27,900  | 47,700  | 49,800   | 52,300    |



## FAMILY SHIELD

### FAMILY FLOATER OPTIONS:

A customer has an option to enroll additional family members under a single hospitalization limit. The following rates apply on per family per hospitalization benefit limit basis.

#### CONTRIBUTION PER ANNUM SELF + SPOUSE:



| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 11,300  | 17,600  | 34,900  | 36,400   | 38,300    |
| 30 - 39                              | 13,500  | 22,100  | 37,100  | 39,100   | 40,900    |
| 40 - 49                              | 14,900  | 25,900  | 43,900  | 46,100   | 48,400    |
| 50 - 54                              | 16,900  | 27,400  | 46,800  | 49,100   | 51,300    |
| 55 - 59                              | 19,800  | 36,000  | 54,000  | 56,300   | 59,200    |
| 60 - 64                              | 23,200  | 41,600  | 70,900  | 73,800   | 77,600    |
| 65 - 69                              | 25,600  | 45,700  | 77,900  | 81,400   | 85,500    |
| 70 - 80                              | 28,100  | 50,200  | 85,900  | 89,600   | 94,100    |

#### CONTRIBUTION PER ANNUM SELF + SPOUSE + 1 CHILD:



| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 16,700  | 27,800  | 52,800  | 55,100   | 58,000    |
| 30 - 39                              | 18,800  | 32,000  | 54,800  | 57,600   | 60,400    |
| 40 - 49                              | 20,100  | 35,600  | 61,300  | 64,300   | 67,500    |
| 50 - 54                              | 22,000  | 37,000  | 64,000  | 67,200   | 70,200    |
| 55 - 59                              | 24,700  | 45,100  | 70,800  | 74,000   | 77,700    |
| 60 - 64                              | 28,000  | 50,400  | 86,800  | 90,400   | 95,000    |
| 65 - 69                              | 30,200  | 54,300  | 93,400  | 97,600   | 102,500   |
| 70 - 80                              | 32,600  | 58,600  | 100,900 | 105,400  | 110,700   |

**CONTRIBUTION PER ANNUM SELF + SPOUSE + 2 CHILDREN:**

| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 21,400  | 36,600  | 68,300  | 71,400   | 75,000    |
| 30 - 39                              | 23,400  | 40,600  | 70,200  | 73,800   | 77,300    |
| 40 - 49                              | 24,600  | 44,000  | 76,300  | 80,000   | 84,000    |
| 50 - 54                              | 26,400  | 45,300  | 78,900  | 82,700   | 86,600    |
| 55 - 59                              | 29,000  | 53,000  | 85,300  | 89,100   | 93,600    |
| 60 - 64                              | 32,000  | 57,900  | 100,300 | 104,600  | 109,900   |
| 65 - 69                              | 34,100  | 61,600  | 106,600 | 111,400  | 117,000   |
| 70 - 80                              | 36,300  | 65,600  | 113,600 | 118,700  | 124,600   |

**CONTRIBUTION PER ANNUM SELF + SPOUSE + 3 CHILDREN:**

| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 27,100  | 47,100  | 87,000  | 90,900   | 95,500    |
| 30 - 39                              | 29,000  | 51,100  | 88,900  | 93,300   | 97,800    |
| 40 - 49                              | 30,300  | 54,500  | 95,000  | 99,500   | 104,500   |
| 50 - 54                              | 32,100  | 55,800  | 97,500  | 102,200  | 107,000   |
| 55 - 59                              | 34,600  | 63,400  | 103,900 | 108,600  | 114,100   |
| 60 - 64                              | 37,700  | 68,400  | 119,000 | 124,200  | 130,400   |
| 65 - 69                              | 39,800  | 72,100  | 125,200 | 130,900  | 137,400   |
| 70 - 80                              | 42,000  | 76,100  | 132,200 | 138,200  | 145,100   |

**CONTRIBUTION PER ANNUM SELF + 1 CHILD:**

| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 12,100  | 20,600  | 38,400  | 40,100   | 42,200    |
| 30 - 39                              | 13,100  | 22,900  | 39,500  | 41,500   | 43,500    |
| 40 - 49                              | 13,900  | 24,800  | 42,900  | 45,000   | 47,300    |
| 50 - 54                              | 14,900  | 25,500  | 44,400  | 46,500   | 48,700    |

|         |        |        |        |        |        |
|---------|--------|--------|--------|--------|--------|
| 55 - 59 | 16,300 | 29,800 | 48,000 | 50,100 | 52,700 |
| 60 - 64 | 18,000 | 32,600 | 56,400 | 58,900 | 61,800 |
| 65 - 69 | 19,200 | 34,700 | 59,900 | 62,600 | 65,800 |
| 70 - 80 | 20,400 | 36,900 | 63,900 | 66,800 | 70,100 |

#### CONTRIBUTION PER ANNUM SELF + 2 CHILDREN:



| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 17,400  | 30,600  | 56,100  | 58,700   | 61,600    |
| 30 - 39                              | 18,400  | 32,700  | 57,100  | 59,900   | 62,800    |
| 40 - 49                              | 19,100  | 34,500  | 60,400  | 63,200   | 66,400    |
| 50 - 54                              | 20,100  | 35,200  | 61,700  | 64,700   | 67,700    |
| 55 - 59                              | 21,400  | 39,300  | 65,100  | 68,100   | 71,500    |
| 60 - 64                              | 23,000  | 41,900  | 73,100  | 76,300   | 80,200    |
| 65 - 69                              | 24,100  | 43,900  | 76,400  | 79,900   | 83,900    |
| 70 - 80                              | 25,300  | 46,000  | 80,200  | 83,800   | 88,000    |

#### CONTRIBUTION PER ANNUM SELF + 3 CHILDREN:



| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 22,100  | 39,300  | 71,400  | 74,700   | 78,500    |
| 30 - 39                              | 23,000  | 41,300  | 72,400  | 75,900   | 79,600    |
| 40 - 49                              | 23,700  | 43,000  | 75,400  | 79,000   | 83,000    |
| 50 - 54                              | 24,600  | 43,600  | 76,700  | 80,400   | 84,200    |
| 55 - 59                              | 25,800  | 47,400  | 79,900  | 83,600   | 87,800    |
| 60 - 64                              | 27,400  | 49,900  | 87,400  | 91,400   | 95,900    |
| 65 - 69                              | 28,400  | 51,800  | 90,600  | 94,700   | 99,400    |
| 70 - 80                              | 29,500  | 53,800  | 94,100  | 98,400   | 103,300   |

#### CONTRIBUTION PER ANNUM SELF + 4 CHILDREN:



| Age (Next Birthday) of Eldest member | Bronze  | Silver  | Gold    | Platinum | Titanium  |
|--------------------------------------|---------|---------|---------|----------|-----------|
| Annual Limits                        | 100,000 | 250,000 | 500,000 | 750,000  | 1,000,000 |
| 19 - 29                              | 27,800  | 49,800  | 90,100  | 94,200   | 99,000    |
| 30 - 39                              | 28,700  | 51,800  | 91,000  | 95,400   | 100,100   |
| 40 - 49                              | 29,400  | 53,400  | 94,100  | 98,600   | 103,400   |
| 50 - 54                              | 30,200  | 54,100  | 95,400  | 99,900   | 104,700   |
| 55 - 59                              | 31,500  | 57,900  | 98,600  | 103,100  | 108,200   |
| 60 - 64                              | 33,000  | 60,400  | 106,100 | 110,900  | 116,400   |
| 65 - 69                              | 34,100  | 62,200  | 109,200 | 114,200  | 119,900   |
| 70 - 80                              | 35,200  | 64,200  | 112,700 | 117,900  | 123,800   |

Note: The above rates are inclusive of Govt. Taxes - Fee.  
The above rates are subject to change without prior notice.

## ELIGIBILITY

Any individual between the ages of 18 years to 64 years can enroll by simply filling out an application form and submitting the required contribution no medical examination is needed.

Once enrolled, the membership can be renewed every year up to the age of 80, offering continued health protection for the long term.



## FAMILY MEMBERS COVERAGE

You can extend coverage to your spouse, children (over 90 days old), and parents (up to 64 years of age) under the same membership. Each covered family member will receive independent coverage equal to the benefit level selected by the main applicant.

Once enrolled, the coverage can be continued up to age of 80 years.

## HEALTH CARD

You will receive a Health Card with your membership that will contain important information about your health plan. The Health Card will identify you as an EFU Hemayah Takaful covered at our Network Hospitals and entitles you to the Credit Facility.



## NETWORK HOSPITALS:

EFU Hemayah Takaful has established a wide network of 300+ carefully selected hospitals across Pakistan, ensuring quality healthcare is always within reach.

Some of the prominent hospitals in the network include:

- Aga Khan University Hospital, South City Hospital, OMI, Dr. Ziauddin Hospital, and Liaquat National Hospital in Karachi
- Shifa International and Bilal Hospital in Islamabad
- Shaukat Khanum, Fatima Memorial, and Ittefaq Trust in Lahore

The network also extends to key cities and towns such as Hyderabad, Sukkur, Quetta, Peshawar, Faisalabad, and Multan.

For a complete list of panel hospitals, you can contact our representative or download it from our website: [www.efulife.com/branch-locator](http://www.efulife.com/branch-locator)

## ADVANTAGES OF A NETWORK HOSPITAL

If you need hospitalization, you can choose from any EFU Hemayah Takaful approved Network Hospital to get quality treatment without paying upfront.

Through a simple pre-authorization process, EFU Hemayah Takaful will directly settle your medical bills with the hospital based on your coverage. This means no financial burden on you, so you can focus fully on your recovery.

## REIMBURSEMENT FACILITY

Yes! But, the treatment expenses will have to be initially borne by you. EFU Hemayah Takaful will reimburse these expenses on submission of the bills, subject to the reasonable & customary charges that would have been incurred at a comparable Network Hospital for similar treatment. For this reason and also because Network Hospitals have been vetted for the delivery of quality care, we strongly recommend the use of a Network Hospital,



## **OTHER BENEFITS:**

### **24-HOURS MEDICAL HOTLINE**

You have round-the-clock access to our medical doctors for assistance during medical emergencies.

### **CUSTOMER SERVICE**

In case you need any clarification or facilitation regarding your membership, our dedicated customer relations staff will be pleased to assist you.

### **INTEGRATED HEALTHCARE**

EFU Hemayah Takaful offers you more than just financial protection. In the unfortunate even of hospitalization, our Integrated HealthCare concept ensures that you get the most appropriate treatment from the right doctor according to International Medical Guidelines.

### **DISCOUNT ON LABS**

The plan offers exclusive discounts of up to 30% at selected labs, helping to lower the cost of various tests and procedures.



### **INADMISSIBLE CONDITIONS**

This Plan is not available to people suffering from (pre-existing) Cancer and HIV/AIDS.



## **WHAT IS NOT COVERED UNDER THIS PLAN?**

### **FOLLOWING ARE THE EXCLUSIONS FOR EFU HEMAYAH TAKAFUL MUKAMMAL SEHAT PLAN:**

- General Out Patient Treatment
- Any treatment or operation deemed 'medically unnecessary' including plastic surgery, spa treatment, tests or treatments related to fertility, infertility, contraception or sterilization and prostheses, corrective devices and medical appliances not surgically required.
- Congenital Birth Defects.
- Self-inflicted Injury, attempted suicide, abuse of alcohol, drug addiction or abuse and Treatment of any sexually transmitted diseases.
- Psychotic, mental or nervous disorders (including any neuroses and their physiological or psychosomatic manifestations) or sexual reassignment (whether or not for psychological reasons).
- Any experimental or unproven Treatment.
- Participating in exercises or operations while serving with either of the armed or paramilitary forces or while performing any form of police duty.
- Injury or Illness due to Natural Catastrophes, Epidemic, including, but not limited to, flood, earthquake, avalanche and cyclone.
- Treatment received outside Pakistan, except in case of an Emergency and provided the treatment is otherwise covered under the membership and does not fall under any of the exclusions. The Company will reimburse such expenses in line with the treatment cost incurred at any Network Hospital in Pakistan, subject to availability of limit.
- Pre-existing conditions will be covered gradually, based on the percentage limits given in the benefit table.
- Pre-existing Maternity Conditions shall be covered, subject to nine (09) months waiting period under Maternity Care benefits limits.

## FREQUENTLY ASKED QUESTIONS

### DOES THIS PLAN OFFER A FREE LOOK PERIOD?

The Free Look-in Period is a 14-day timeframe starting from the plan's commencement date, during which you can review the plan's terms and conditions and assess whether you wish to continue with the coverage.

### IS THERE ANY WAITING PERIOD?

Yes! A general waiting period of 15 days applies from the start date of the plan. Only accidental treatments are covered during this period.

### DO I PAY FOR TREATMENT COSTS?

No, you don't! With EFU Hemayah Takaful, you get access to a cashless credit facility at 300+ approved hospitals across Pakistan. There's no need to pay out of pocket for covered hospitalization, as EFU Hemayah Takaful will directly settle the medical bills with its network hospitals on your behalf.

### IS THERE ANY BONUS?

Yes! You get a No Claim Bonus.

If no claim is made by any family member for two full membership years, your Basic Annual Limit will increase by 10% in the next year at no extra cost.

This bonus helps your coverage grow over time and keeps up with rising medical expenses.

### ARE PRE-EXISTING CONDITIONS COVERED?

The following conditions apply:

- In the 1st membership year, 25% of the Annual Limit of pre-existing condition expenses are covered
- In the 2nd year, this increases to 50% of the Annual Limit
- From the 3rd year onward, you enjoy 100% coverage of the Annual Limit

### DO I NEED A MEDICAL CHECKUP BEFORE ENROLLMENT?

No, medical checkups are not required for this plan.

### HOW CAN I FILE A CLAIM?

For cashless claims, simply present your health card at our network hospital. For reimbursement claims, submit your medical bills and documents to us.



MUFTI MUHAMMAD IBRAHIM ESSA

Graduate from Jamiah Darul Uloom Karachi, Pakistan  
Shariah Advisor – Islamic Finance and Takaful/Retakaful

المفتى ابراهيم عيسى  
خريج الجامعة دارالعلوم كراتشي  
المشير الشرعى للامور المالية الاسلامية

بسم الله الرحمن الرحيم

## SHARIAH COMPLIANCE CERTIFICATE

SHARIAH COMPLIANCE CERTIFICATE

UNDER RULE 26(1)(e) OF TAKAFUL RULES, 2012

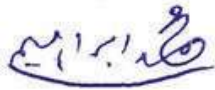
FOR EFU LIFE ASSURANCE LTD – WINDOW TAKAFUL OPERATIONS

In the capacity of Shariah Advisor of EFU Life Assurance Ltd – Window Takaful Operations, I certify that I have reviewed the structure of EFU Mukammal Sehat Plan Takaful which is based on the Wakalah-Waqf takaful model. I have also examined all relevant processes and documents.

Based on Shariah rulings and to the best of my knowledge and belief, the EFU Mukammal Sehat Plan Takaful by EFU Life Assurance Ltd – Window Takaful Operations, investment policy of the Takaful fund, relevant documents and processes are all Shariah compliant.

In my opinion, it is permissible from the Shariah point of view to obtain membership in this plan and benefit from it.

Dated: September 25, 2025



Muhammad Ibrahim Essa  
Shariah Advisor  
EFU Life Assurance Limited Window Takaful Operations



# EFU LIFE ASSURANCE LTD.

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